### **Southwest'**

## Servant Leadership During





# Adversity

Southwest Airlines sets the standard for a servant leadership culture with 55,671 Employees. We will learn how they responded to Hurricane Harvey, cared for Employees, and the many other unheralded events of servant leadership they do each day. In addition, for those who haven't been to Southwest Airlines previously, they will offer a brief tour at 11:30, but you **must** RVSP to Carol specifically for the tour. If you want to have the "total SWA experience", you are invited to stay and have an informal lunch in "The Landing" (at your own expense). They have many different lunch choices available. Because of their unique, world-renowned culture, SWA receives requests from all over the world to visit, and they must limit their invitations. You will want to choose your delegates carefully, and NOT miss this opportunity to see inside the magic of Southwest Airlines SPIRIT in action. Attendance will be limited to our member organizations.

## **Southwest Airlines**

Date: Friday, March 16, 2018 | 8:30 AM-12:00 PM | Networking Breakfast at 8:00

Site: Southwest Airlines | 2702 Love Field Drive, Dallas, Texas 75235 Facilitators: Southwest Airlines and Trammell McGee-Cooper & Associates

EARLY RSVP BY MARCH 7 IS CRITICAL FOR THIS SESSION DUE TO SECURITY REQUIREMENTS! No changes can be made after this date.

Please RSVP to Carol Haddock at TMCA (214.357.8550) as soon as possible. We will need names and if you are staying for a tour (11:30 AM). You will also need a picture ID to receive your name badge in the reception area. It is essential that you RSVP by March 7<sup>th</sup>:

#### Please read ALL Instructions carefully!



**NOTE: ALL Visitors must access the SWA Campus via the Love Field Dr entrance.** Southwest Airlines HDQ is located at 2702 Love Field Dr.

#### **Directions to Southwest Airlines, 2702 Love Field Drive:**

**From Tollway**, exit Mockingbird, go westbound past entrance of Love Field Airport (Cedar Springs Road). Turn right on Denton Drive. Take a right on Love Field Drive. You will stop at the security gate and present your picture ID, follow the road around keep headquarters on your right, parking in visitor's parking lot. HDQs will be on your right-hand side.

**From I-35**, exit Mockingbird, go east toward Love Field Airport. Take a left onto Denton Drive. Take a right on Love Field Drive.



You will stop at the security gate and present your picture ID, follow the road around keep headquarters on your right, parking in visitor's parking lot. HDQs will be on your right-hand side.

**From North Central Expressway**, exit Mockingbird Drive. Go west toward Love Field Airport. Take a right onto Denton Drive. Take a right on Love Field Drive. You will stop at the security gate and present your picture ID, follow the road around keep headquarters on your right, parking in visitor's parking lot. HDQs will be on your right-hand side.

Visitor's parking is in front of the HDQs' main entrance. We will gather in the lobby, receive name badges and be escorted to our meeting room. You must be pre-registered with Carol to receive a badge! Your RSVP is needed by March 7<sup>th</sup>, to allow time to process badges and make necessary arrangements to clear security requirements.

