

D A L L A S<sup>®</sup>  
SLLC

Servant Leadership  
Learning Community  
SYMPOSIUM

Feedback · Benchmarking · Networking



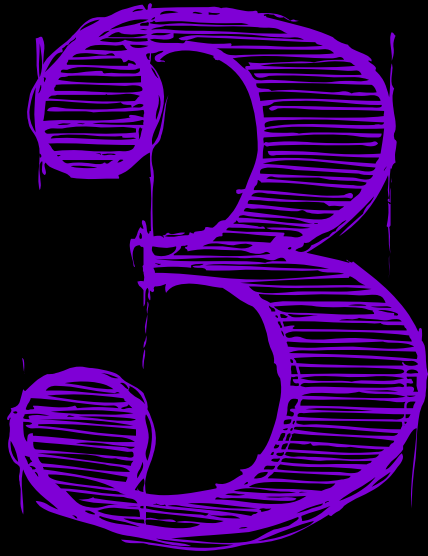
COMMUNITIES   
FOUNDATION *of* TEXAS

Welcome...

Special Guests

# Check-In

1. Name
2. Organization
3. How long a part of SLLC
4. What brings you here today
5. Something you LOVE to do that brings you joy



# Themes for Today

1. Feedback
2. Benchmarking/Learning
3. Networking

# Feedback Warm-Up



1. Take a pair of safety glasses (or some may need to just close your eyes if there are not enough glasses at your table)
2. Put piece of blank paper in front of you
3. Put on glasses
4. Listen for oral instructions

# Insights from Feedback Activity

1. We don't all start at the same place.
2. We will hear different things from the same words.
3. Having our eyes closed is like having no feedback on our performance.
4. The longer you go without feedback the harder it is to overcome that lack of feedback to meet expectations.
5. We all need feedback on performance to grow professionally.

# The Importance of FEEDBACK in Servant Leadership

Tara Albertson,  
Human Resources Manager,  
People Department,  
TDIndustries





Q

and

A

# mini SESSIONS

- Seven to choose from
- 25-30 minutes each
- Choose three in 90 minute block of time
- If all chairs are filled choose another... You will have another opportunity
- A bell will ring and we will change groups



# TRAINING and Development

DUANE TRAMMELL  
TIMM CHAMBERLAIN



# CULTURE Change



MIKE BLEVINS

Virtual  
SERVANT LEADERSHIP  
Learning Community®:  
Focusing on the  
INNER WORK



DEBORAH WELCH  
GINNY GILMORE

# Onboarding and RETENTION at Southwest Airlines



JOHN VIARD

# Sharing POWER and Creating Autonomy

CHIEF MAC TRISTAN  
COPPELL POLICE OFFICERS



# Greenleaf's BEST TEST<sup>®</sup> Survey

PAT FALOTICO, CEO  
THE GREENLEAF  
CENTER



ROBERT K. GREENLEAF  
CENTER FOR  
SERVANT LEADERSHIP



# Servant LEADERSHIP in Spanish



LUIS DURAN-APARICIO



**BREAK**  
WE RESUME AT 9:35

Mini Sessions

NOW

In Progress

9:35 – 11:05



The background features a vibrant, abstract design. On the left, there are intricate, swirling lines in shades of cyan and green. A large, semi-circular shape dominates the center and right, with a color gradient from yellow at the bottom to red at the top, and a small blue section on the far right. The overall effect is dynamic and energetic.

**BREAK**  
WE RESUME AT 11:20



# Networking Café

Reconvene at 11:45 a.m.

- Freedom to move, connect with anyone in the room
- Exchange business cards
- Arrange follow-up meetings to keep your servant leadership growing between sessions
- Ask further questions about a topic

Wrap-Up &  
FEEDBACK

“The opportunities are tremendous for rediscovering vital lost knowledge about how to live in community. . . .Where there is not community, trust, respect, ethical behavior are difficult for the young to learn and the old to maintain.”

–Robert K. Greenleaf



# In the Leaving...

In the leaving, in the letting go,  
let there be this to hold onto at the last;  
the enduring of love,  
the persisting of hope,  
the remembering of joy,  
the offering of gratitude,  
the receiving of grace,  
the blessing of peace.

-Jan Richardson  
*Circle of Grace*

