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Date: April 15, 2013

To: 2013 SLLC Members & Guests

From: Andrea Tristan, Ann McGee-Cooper, & Carol Haddock

Subject: Follow-up Celebrating Our First SLLC Session at Coppell Police Department

Attachments: Feedback from Session One and Participant list

We celebrate a very strong opening SLLC session. We were pleased to welcome three new member organizations, which include Granite Construction, Tex Energy and a returning member, Publishing Concepts. We had the largest attendance ever and want to give a special thanks to the six members who served as dialogue facilitators. Special thanks to Chief Mac Tristan and the Coppell Police Department for hosting this session opening our 13th year together.

Mac Tristan opened with an update, continuing the journey of servant leaders at CPD. He shared an idea from Simon Sinek, noting that the most effective leaders begin by inspiring others with the “WHY?” before going to the “HOW?” or “WHAT?” Whereas traditional leaders start with the What and How, never quite getting to the Why. (*You can find this online, TED Talks, Simon Sinek, The Golden Circle*). He took us on a journey to think about what set Martin Luther King, the Wright Brothers and Apple computers apart from the rest. He awakened us to realize that people do their best work when they do it out of choice and do it because they believe in the dream, not because they have to.

Mike Blevins then led two engaging presentations on why accountability is essential for servant leadership and why it must begin and end with our own role model and include sharing a dream, celebrating progress, making it safe for two-way feedback and the ABC’s of human behavior. He referenced three books:

- ***Just Culture: Balancing Safety & Accountability*** by Sidney Dekker
- ***Bringing Out the Best in People*** by Aubrey C. Daniels
- ***The Power of Personal Accountability: Achieve What Matters to You*** by Mark Samuel & Sophie Chiche

We especially appreciate our dialogue facilitators, Jacqui Stephens, Shaunna Black, Charlyn Grijalva, Mac Tristan and Mike Blevins. Below is a reminder of our next session at SWA. You may bring as many as six representatives but **BE SURE TO RSVP with Carol by July 5th**. We have also included a link to two additional articles from AMCA, “Accountability as Covenant: The Taproot of Servant Leadership” and, “The Power of Peer Feedback: Servant Leadership in Action.” Both can be found on our website:

<http://amca.com/amca/wp-content/uploads/Accountability-as-Covenant.pdf>

<http://amca.com/amca/wp-content/uploads/The-Power-of-Peer-Feedback.pdf>

Session Two - Keeping a Servant-Led Culture Alive: A Report from Jeff Lamb on the SWA/AirTran Integration

Friday, July 12, 2013 at Southwest Airlines Headquarters: University 4 People

2702 Loveland Drive

Dallas, Texas 75235

Every two years we’ve been fortunate to be invited inside Southwest Airlines, University for People. Jeff Lamb, EVP & Chief People & Administrative Officer, has been leading their integration of both culture and business initiatives with AirTran. The success rate of corporations that have *successfully* made initiatives such as this work in the past is slim to none. But Southwest is always up for a challenge and almost always succeeds when presented with such opportunities. Come prepared to benefit from a morning rich with strategic skills of advanced servant leadership. We thank our steering committee members, Charlyn Grijalva and John Viard for arranging this stellar opportunity!

“It begins with the natural feeling of wanting to serve, to serve first. Then conscious choice brings one to aspire to lead. This person is sharply different from the person who is leader first, perhaps because of the need to assuage an unusual power drive or to acquire material possessions.”

Robert K. Greenleaf